

Rules for the DStv Open Time Promotion

November 2025

1. The Open Time Promotion is available, at no charge, to all customers with an **active DStv Decoder Subscription** (“Qualifying Customers”). This includes customers who reconnect, upgrade, or sign up to a decoder subscription during the promotional period.
2. Open Time runs from 00:01 Friday 7 November to 23:59 Sunday 9 November 2025 (“Promotional Period”). No customer action is required.
3. The Open Time Promotion gives qualifying customers access to all **live TV channels** available on **DStv Premium** for the promotional period. Viewing of these channels is only available via the decoder – and not when streaming.
4. The Open Time Promotion excludes Catch Up for DStv Premium and any other benefits available to DStv Premium customers – including Showmax discounts.
5. Customers with ADD movies and/or additional mobile streams on their package will be billed as normal for the promotional period (with pricing based on their existing package).
6. The Open Time Promotion will be forfeited when qualifying customers disconnect or cancel during the promotional period.
7. The Open Time Promotion cannot be deferred nor transferred to another subscription, including streaming subscriptions.
8. MultiChoice reserve the right to withdraw, postpone, or suspend the Open Time Promotion at any time and for any reason deemed necessary, without prior notice.
9. MultiChoice complies with provisions of the Consumer Protection Act (CPA) and the Protection of Personal Information Act (POPIA). Should you have any queries or complaints, you may contact us on (011) 289 2222 for CPA-related queries or DPO@MultiChoice.co.za for POPIA related queries.
10. These Rules are in addition to Terms and Conditions governing subscription to the MultiChoice Service (available on [multichoice.com](https://www.multichoice.com))
11. The Open Time Promotion is only available to qualifying residential subscribers in SA.