

# Heineken / DStv Compact Stream Competition

## – Prize Rules

Heineken are running a Heineken UCL Campaign Competition where their customers can win a number of prizes, including 2-month vouchers to DStv Compact on streaming. The competition is governed by the Heineken UCL Campaign Competition Terms and Conditions. These Rules cover activation and use of the prize.

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1. Prize winners of the DStv Compact Stream vouchers in the Heineken UCL Campaign Competition are selected by Heineken.
2. The prize is a free 2-month (the Prize Period) subscription to DStv Compact Stream in South Africa.
3. Prize winners will receive notification from Heineken confirming their 2-month subscription to DStv Compact Stream, together with a link to complete sign up. The activation of the subscription takes place on the day the notification is sent to the prize winner, and not when the prize winner completes their sign up to DStv Compact Stream.
4. By taking up the prize of a 2-month subscription to DStv Compact Stream, customers agree to be bound by these Rules.
5. Take up of the prize does not constitute a contract nor commitment to remain active for the full 2 months, nor to remain active at the end of the Prize Period.
6. Prizes may not be deferred, changed, or exchanged for cash, items or another DStv service and/or product.
7. Once a subscription is active, it may not be transferred to another person or account during the Prize Period.
8. Once a subscription is active, it may be upgraded (customers will be liable for additional charges), downgraded (as per existing rules) or disconnected.
9. Customers taking up a contract during the Prize Period will not forfeit the remaining credit for the prize.
10. Customers are able to manage their subscription using self service. This includes package changes and/or addition of add-on services (such as, but not limited to, ADD movies, a mobile stream, take up of Showmax at a discounted rate and BoxOffice rentals). Customers are liable for all costs over and above the value of a 2-month subscription to DStv Compact Stream.

11. Should the price of DStv Compact Stream change during the Prize Period, prize winners will not be liable for any additional charges.
12. These Rules are in addition to Terms and Conditions governing subscription to the MultiChoice Service, Terms and Conditions governing DStv Stream (as available on [multichoice.com](https://multichoice.com)) and the Heineken UCL Campaign Competition Rules (as available [where](#)).
13. MultiChoice complies with provisions of the Consumer Protection Act (CPA) and the Protection of Personal Information Act (POPIA). Should you have any queries or complaints, you may contact us on [help@dstv.com](mailto:help@dstv.com) for CPA-related queries or [DPO@multichoice.co.za](mailto:DPO@multichoice.co.za) for POPIA related queries.
14. MultiChoice reserve the right to amend, relax or indulge rules as set out above, without prejudice and without prior notice.
15. MultiChoice decisions on any matter concerning the use of, or eligibility for the prize, and/or arising out of these Rules, whether relating to management of fraud or exceptions, is final and binding on you.