The Decoder Menu – Parental Control

Our decoder has a Parental Control feature to control viewing in your home. Access to this feature is controlled by the PG PIN code.

To access the PG Settings, press the DStv/Home button, navigate to Settings -> Parental Control -> PG Settings. Your PG PIN will be required to enter the screen:

Central Settings User Preferences Parental Control	Help Just Added We	
System Settings	Notification	
Satellite Settings	Please enter your PG PIN *	1
Select OK	Close BACK	
	The default PG PIN code is 1234. The PG PIN code is blocked if entered incorrectly multiple times. You can reset your PG PIN using self service or by contacting our teams.	

1.1 GLOBAL BLOCKING



1.1.1 Global Blocking Options:

- No Block: all programmes are cleared for viewing. Parental levels do not apply.
- **Total Block**: all programmes are blocked and can only be viewed with the valid PG PIN code.
- **Personalise**: select what you want to block based on PG settings.

Note : If you select "Personalise", you must also select a Parental Guidance Setting (#2).

DSb/ Parental Control PG Settings **Global Blocking** FAM, PG and PG13 rated Personalise programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is optimized. **Parental Control PG13** > < **Channel Blocking** Off Select Blocked Channels is entered. Change PG PIN Undo Changes Return BACK

1.2 PARENTAL GUIDANCE SETTINGS

If you select "Personalise" for Global Blocking, you must select a Parental Guidance Setting.

- None : all programmes are cleared for viewing.
- FAM : FAM rated programmes are cleared for viewing. . All others are blocked and can only

be viewed when a valid PG PIN is entered

- **PG** : FAM and PG rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **PG 13** : FAM, PG and PG13 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **13**: FAM, PG, PG13 and 13 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **16 :** FAM, PG, PG13, 13 and 16 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **18** : FAM, PG, PG13, 13, 16 and 18 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered

1.3 CHANNEL BLOCKING

Parental Control PG Settings		
Global Blocking Parental Control Channel Blocking Select Blocked Channels	Personalise None On	Press OK to select the channels you want blocked. You can update this selection at any time.
Change PG PIN Undo Changes		Blocked channels can only be viewed when a valid PG PIN is entered.
Select OK		Return BACK

- This option differs from Global Blocking as it allows you to block an entire channel. The channel can only be viewed on entering the valid PG PIN code.
- The "Channel Blocking" option is only selectable if Global Blocking is set to "Personalise".
- Once "Channel Blocking" is set to "On", the "Select Blocked Channels" option can be used to choose the channels the user would like to block

Parental Control Channel Blocking	
Available Channels	Selected Channels
Block All Channels	Unblock All Channels
100 Dish	
101 M-Net HD	
103 1Magic HD	<>
104 M-Net Movies 1 HD	
106 M-Net Movies 2 HD	
107 M-Net Movies 3 HD	
108 M-Net Movies 4 HD	
Select OK	Return BACK

- On the left column, select channels you would like to block. •
- •
- The list of blocked channels appears on the right To unblock any channel, select them from the list on the right •

1.4 CHANGING THE PG PIN CODE:

Parental Control PG Settings		
Global Blocking Parental Control Channel Blocking Select Blocked Channels	Personalise 16 Off	Press OK to change the PG PIN.
Change PG PIN Undo Changes	1	
Select OK		Return BACK

Select the "Change PG PIN" option to change the PG PIN •

Parental Control PG Settings		
Global Blocking Parental Control Channel Blocking Select Blocked C Change PG PIN Undo Changes	Notification Please enter your new PG PIN New PG PIN Confirm New PG PIN	K to change the PG
Select OK	Cancel BAC	Return BACK
2		2

- Enter the new PG PIN code twice (the PG PIN code can be any 4 digits).
- On entry of the last digit, the new PIN code shall be saved

1.5 OTHER BLOCKING OPTIONS

Parental Control BoxOffice Rental Blocking	
BoxOffice Rental Blocking < Off Undo Changes	You can block BoxOffice rentals from using "BoxOffice Account" as the payment method. A valid PG PIN will be required to continue the rental process. Viewers are still able to rent using credit card payment.
	Return BACK

• The user also has the option of blocking BoxOffice rentals by selecting, Settings -> Parental Control -> "BoxOffice Rental Blocking" and then turning the setting to "On"



- The user also has the option of blocking Showmax/Apps by selecting,
 - Explora: Settings -> Parental Control -> "Showmax Blocking" and then turning the setting to "On"
 - Explora Ultra: Settings -> Parental Control -> Apps Blocking and then turning the setting to "On"